

Maono

“Maji kwa kila ekari inayoweza kunyunyizwa”

Azimio

“Kutoa maji ili kudumisha kilimo kupitia kwa ujenzi, ukarabati na usasishaji na kueneza unyunyizaji na uondoshaji wa maji ili kuimarisha maisha, uwepo wa chakula na maendeleo ya kiuchumi nchini Kenya

Huduma zinazotolewa	Wajibu wa mteja	Malipo	Muda
Utafiti unaohusiana na unyunyizaji	i. kuwasilisha ombi rasmi ii. kutoa kibali cha kufikia ardhi iii. Kuwa mwanachama wa kikundi cha IWUA	Kulingana na kanuni na masharti yaliyopo	Kwa muda wa miezi mitatu (3)
Kufanya utafiti na kubuni mifumo ya unyunyizaji	i. kuwasilisha ombi rasmi ii. kutoa kibali cha kufikia ardhi iii. Kutoa takwimu na maelezo mengine husika	Kulingana na kanuni na masharti yaliyopo	Kwa muda wa miezi miwili (2)
Kusimamia utekelezaji wa miradi ya unyunyizaji	i. kuwasilisha ombi rasmi ii. kutoa kibali cha kufikia mradi iii. kushiriki mikutano inayofaa	Kulingana na sheria na masharti ya mkataba	Kulingana na muda wa utekelezaji wa mradi
kutafta rasilimali za kutekeleza au ukarabati miradi ya unyunyizaji	i. kuwasilisha ombi rasmi ii. Kutoa takwimu na maelezo mengine husika	Bila malipo	Kulingana na kipindi cha makadirio ya serikali
Ukuzaji and usimamizi wa takwimu/habari zinazohusiana na unyunyizaji	Wasilisha ombi rasmi	Kulingana na muundo wa habari ulioko	Kwa muda wa wiki moja (1)
Uendeshaji na ukurugenzi wa miundo msingi ya unyunyizaji	i. Wasilisha ombi rasmi ii. Kuwa mwanachama wa kikundi cha IWUA Lipa ada inayohitajika iii. Kuzingatia mipango ya upandaji na usambazaji wa maji kwa mradi	Kulingana na tathmini, sheria na masharti ya NIB	Kulingana na mahitaji
Utafiti endelevi na ushauri wa unyunyizaji	i. Wasilisha ombi rasmi ii. Toa sampuli zinazofaa	Kulingana na tathmini na sheria na masharti ya NIB	Kwa kuhitajika
Ushauri na uunganishi wa wakulima wa unyunyizi kwa watoa mikopo, pembejeo na soko	i. Kuwa mwanachama wa kikundi cha IWUA ii. Wasilisha ombi rasmi	Bila malipo	Kulingana na mipango ya upandaji
Uagizaji bidhaa za unyunyizaji na huduma zingine husika	Kulingana na kanuni za PPADA 2015	Kulingana na tathmini, sheria na masharti ya NIB	Kulingana na kanuni za PPADA 2015 na zingine husika
Malipo ya bidhaa na huduma	Wasilishaji wa bidhaa na huduma	Bila malipo	Kwa muda wa siku thelathini (30) za kazi
Upataji wa maelezo yanayohusiana na unyunyizaji	Wasilisha ombi rasmi	Kulingana na muundo wa habari ulioko	Kwa muda wa siku mbili (2) za kazi na sera zingine zilizopo za NIB juu ya upatikanaji wa habari rasmi
Kushughulikia malalamishi ya uma	i. Wasilisha malalamishi rasmi ii. Kulingana na kanuni za CAJ	Bila malipo	Kwa muda wa siku thelathini (30) za kazi

KWA MALALAMISHI AU MASWALI KUHUSU HUDUMA ZETU, TAFADHALI WASILIANA NASI KUPITIA:

**NATIONAL IRRIGATION BOARD, UNYUNYIZI HOUSE, LENANA ROAD,
S.L.P. 30372-00100 NAIROBI, KENYA**

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Twitter: @NIBKenya, Facebook: National Irrigation Board (N.I.B), Youtube: National Irrigation Board (N.I.B)

Vision

“Water to every irrigable acre”

Mission Statement

“Provide water for a sustainable farming through development, rehabilitation, modernization and promotion of irrigation and drainage for improved livelihoods, enhance food security and economic growth in Kenya”

S No.	Services Offered	Client Obligations	Charges	Timeline
i.	Irrigation based feasibility studies	<ul style="list-style-type: none"> i. Place formal request ii. Granting of wayleaves iii. Be a member of Irrigation Water Users Association (IWUA) 	Based on the prevailing terms and conditions	Within three (3) months
ii.	Survey and design for irrigation systems	<ul style="list-style-type: none"> i. Place formal request ii. Give access to land iii. Provision of data and other basic information 	Based on the prevailing terms and conditions	Within two (2) months
iii.	Supervising implementation of irrigation projects	<ul style="list-style-type: none"> i. Place formal request ii. Access to project site iii. Attendance of necessary meetings 	Based on the terms and conditions of the contract	Depending on the project implementation period
iv.	Resource mobilization for implementation or rehabilitation of irrigation projects	<ul style="list-style-type: none"> i. Place formal request ii. Provision of data and other basic information iii. Any other required details 	Free	Within the government planning period
v.	Management of irrigation services database	Place official request	Based on the available format of the data	Within one (1) week
vi.	Operation and maintenance of irrigation infrastructure	<ul style="list-style-type: none"> i. Place formal request ii. Be a registered member of the Irrigation Water Users Association (IWUA) of the scheme. iii. Pay up the requisite fees iv. Adhere to scheme cropping programme and water distribution plans 	Based on assessment and NIB's terms and Conditions	On need basis
vii.	Irrigation based operational research and advisory services	<ul style="list-style-type: none"> i. Place formal request ii. Submit appropriate samples 	Based on assessment and NIB's terms and Conditions	On need basis
viii.	Advisory services and linkage of irrigation farmers to credit, input and markets	<ul style="list-style-type: none"> i. Be a registered member of Irrigation Water Users Association (IWUA) ii. Place a formal request 	Free	Within the cropping programme
ix.	Irrigation based and other related procurement services	Adherence to PPADA 2015 provisions	Based on assessment and NIB's terms and Conditions	Based on PPADA 2015 provisions and related regulations
x.	Payments for goods and services	Delivery of goods and services	Free	Within thirty(30)working days
xi.	Access to irrigation related information	Place a formal request	Based on the available format of the requested information	Within two (2) working days and other existing NIB policies on access to official information
xii.	Complaints management	<ul style="list-style-type: none"> i. Submit formal complaint ii. Adherence to Commission on Administrative Justice (CAJ) guidelines 	Free	Within thirty (30) working days

FOR COMPLAINTS OR ENQUIRIES REGARDING OUR SERVICES, PLEASE CONTACT US USING

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P.O. Box 30372-00100 NAIROBI-KENYA**

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ISO 9001 : 2015 CERTIFIED